

Fiscal Year 2023-2024 Behavioral Health Services Department- Attachment B: Countywide SUTS Work Plan

<u>Key Initiatives</u>	<u>Strategies</u>	<u>Projects</u>	<u>Target Population</u>	<u>Projected Milestones/ Deliverables</u>	<u>Target Start Date</u>	<u>Target Completion Date</u>	<u>Key Partners</u>	<u>Funding Source(s)</u>	<u>Primary Lead</u>	<u>Status as of January 2024</u>	<u>Overall Completion Status*</u>
Prevention: Public awareness campaigns, data collection, coalition building/partnerships, reducing overprescription s, stigma reduction, etc.	Community Awareness Campaign	Contract with AMF Media Group to continue services and expand contract	Youth and young adults	Amendment approval - Amendment execution	10/01/23	11/01/23	AMF	Substance Abuse Block Grant (SABG), Opioid Settlement Funds.	BHSD	Contract executed and in place.	Completed
		Update and re-air FentFacts fentanyl awareness campaign as well as FentFacts webpage based on input from youth and leveraging existing evidence based social media content	Youth and young adults	Update materials based on evaluation survey data and focus group feedback	10/26/23	06/30/24	Youth Advisory	Opioid Settlement Funds, SABG	BHSD	First phase of campaign featuring these materials aired from 11/20/2023 to 12/31/2023. Two additional phases to air later in 2024.	In Progress
		Custody Health Services (CHS) partnership to create materials geared specifically towards youth and young adults in the juvenile justice system	Youth and young adults	CHS to establish desired materials that BHSD/SUPS will assist in creating via AMF contract. BHSD/SUPS to develop materials via creative budget through AMF amendment	10/13/23	06/30/24	BHSD, Youth Advisory	County General Fund (CGF)	CHS	CHS is working with justice-involved youth to create preliminary materials.	In Progress

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		Partnership with Song For Charlie (SfC) to develop educational materials for parents	Youth and young adults	BHSD/SUPS and SfC to determine assets to adjust and co-brand with SfC BHSD/SUPS to make necessary edits to materials BHSD/SUPS + AMF to establish media plan with to reach target audience AMF to secure ad placements and launch.	08/29/23	06/30/24	SfC	Opioid Settlement Funds, SABG	BHSD	First phase of campaign featuring these materials aired from 11/20/2023 to 12/31/2023. Two additional phases to air later in 2024.	In Progress
		Youth Task Force feedback	Youth and young adults	Work with Youth Task Force to complete focus group study with HTA Consulting to ensure advertisements are effective and to engage youth feedback for trainings and recruitments as appropriate.	10/01/23	12/31/23	Youth Task Force	MHSA and SABG	BHSD/ Mego Lien	Focus group conducted in October 2023. Feedback was incorporated into campaign materials and distribution strategy.	Completed
		Partnership with local cities and municipalities to utilize their own settlement funds to expand impact and reach throughout the County.	Youth and young adults	<ul style="list-style-type: none"><li>• Facilitate meetings with cities</li><li>• Share BHSD/SUPS opioid outreach planning document</li><li>• Develop action plans with cities based on city/municipality's bandwidth</li></ul>	06/01/23	Ongoing	City Managers/ Designees	Opioid Settlement Funds	BHSD	Continued outreach to cities with opioid settlement funds. City of San Jose participating and collaborating with County.	In Progress

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	Reducing overprescription of opioids in the community	Review of Controlled Substance Utilization Review and Evaluation System (CURES) data to identify overprescribing practices and providers	All ages	Controlled Substance Utilization Review and Evaluation System data reviewed and analyzed	01/01/23	09/30/24	Steering Committee, California Department of Public Health (CDPH), Council of State & Territorial Epidemiologists	CGF	Public Health Department (PHD) -Science Branch	CURES data has been analyzed and presented internally to Public Health. PHD is currently in the process of requesting updated data.	In Progress
		Training for primary care and other providers on clinical best practices and guidelines for care	Providers	Training plan for providers, outreach to hospital leadership and community health clinics (CHCs)	01/01/24	08/31/28	Santa Clara Valley Healthcare (SCVH), CHCs	Overdose Data 2 Action (OD2A)	PHD	In planning stages.	In Planning
		Naloxone distribution based on drug prescription	All ages	Healthlink notifications for physicians prescribing over a certain threshold of controlled substance	2019	Ongoing, improvements as needed	SCVH, County Pharmacy	Primarily reimbursed by insurance	Enterprise Pharmacy	Best Practice Advisory is live with the HealthLink notifications. 2,003 of naloxone has been dispensed in CY 2023 in addition to the free naloxone distribution program.	Completed (Improvements ongoing as needed)
		Opioid stewardship policies and practices at County hospitals	All ages	Policies align with clinical guidelines and best practices	2019	Ongoing, improvements as needed	SCVH, BHSD, PHD	TBD	SCVH (VMC)	Evidence-based prescribing guidelines for healthcare providers are in place, emphasizing the judicious use of opioids for pain management.  Encourage the use of prescription drug monitoring programs (PDMPs) to track and identify potential cases of overprescribing.	Completed (Improvements ongoing as needed)

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		Rapid response to support continuity of care for people on chronic opioid prescriptions	All ages	Rapid response plans in place	Ongoing	Ongoing	PHD, Center for Disease Control (CDC), CDPH, Health Systems	OD2A	PHD - Harm Reduction Program (HRP)	Coordinated with the CDC rapid response team to develop messaging and access to educational materials for primary care providers and provided pharmacies with patient flyers that provide options for linkage to care, naloxone access, and MOUD access. For future needs related to rapid response for opioid disruptions, PHD will continue to coordinate with the CDC rapid response team, as the project's infrastructure and protocols are in place.	Completed (Improvements ongoing as needed)
	Develop a comprehensive system for managing opioid overdose data	Hire a full-time Senior Research and Evaluation Specialist	All ages	Position hired/onboarded	10/31/23	02/01/24	PHD, Employee Services Agency (ESA), BHSD	OD2A/Opioid Settlement Funds	PHD	The roles/responsibilities proposed for this position will be fulfilled by existing staff. Settlement and grant funds designated for this role will be put behind those existing staff.	Completed
		Finalize opioid surveillance plan	County	Surveillance plan completed and shared with key stakeholders	01/01/23	06/30/24	Steering Committee, Internal and External Stakeholders	OD2A/Opioid Settlement Funds	PHD- Science Branch	Draft surveillance plan has been completed and currently being reviewed by the epidemiology supervisor.	In Progress

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		Establish data-sharing partnerships with county agencies	County	MOUs/IAs completed	10/01/23	06/30/25	PHD, Emergency Medical Services (EMS), BHSD, SCVH, CHS, District Attorney (DA), Sheriff's Office	OD2A	PHD- Science Branch	PHD is working with County partners to overcome delays in preliminary internal data sharing agreements.	In Progress
		Explore wastewater surveillance opportunities - including stakeholder engagement and feedback	County	Exploratory meetings, community engagement, and best practices research completed to understand potential risks/benefits of utilizing this surveillance tool	11/01/23	06/30/24	Steering Committee	OD2A/CGF	PHD- Science Branch	PHD is currently investigating a partnership with Biobot to provide wastewater surveillance, which will provide insights into fentanyl, methamphetamine, amphetamine, cocaine, xylazine, and naloxone.	In Progress
	Community Coalition Building	Centralize website for Drug Epidemic Awareness & Resources	All ages	Cleaned and centralized location for all County efforts, including but not limited to opioid use and services resources (similar concept to COVID website)	09/19/23	TBD	Office of the County Executive (CEO)	TBD	PHD/BHSD	PHD has developed a proposal for review with County leadership and will continue exploration / research to support a centralized hub for County services / resources / education.	In Progress

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		Task force review & revision	All ages	Review all workgroups (SCCOOPP, the Drug User Health Advisory Commission, Fentanyl Task Force, Fentanyl Working Group) related to opioid use disorders to ensure membership is accurately representing impacted communities and to ensure broad based stakeholder participation in supporting workplan based on current and future initiatives.	09/19/23	05/31/24	BHSD, Board of Supervisors	OD2A	PHD	PHD completed a stakeholder assessment of all existing taskforces, committees, and working groups related to opioids and/or overdose prevention. Recommendations to be brought forth in the May 2024 public health crisis report.	Final Review
	Evaluating Community Need	Develop and administer a community needs assessment focusing on health equitiy and the needs of priority populations and people with lived experience	General Community	Community Needs Assessment completed. Report to CDC and stakeholders needed.	09/01/23	06/30/24	BHSD, Drug User Health Advisory Committee (DUHAC), CHCs	OD2A	PHD	The community needs assessment is in progress, with a goal of completing by June 2024. The report will include key findings, including qualitative feedback from community.	In Progress
	Increasing Linkages and Retention in Care	Provide linkage to low-barrier medications for opioid use disorder	Individuals with Substance Use Disorders (SUD)	Linkage coordination plans initiated, staff hired / onboarded	Ongoing	Ongoing	CHS, Valley Homeless Healthcare Program (VHHP), CHCs, SCVH	OD2A	PHD-HRP	Contracts with Bay Area Community Health & Bright Heart Health are in full implementation with ongoing linkages from the Harm Reduction Program and other county and community partners.	Completed (Improvements ongoing as needed)

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		Establish patient navigators / linkage staff within the SCVH addiction medicine hub clinic	Individuals with SUD	Staff hired/onboarded, linkages and referrals facilitated	TBD	08/31/24	SCVH	OD2A	PHD-HRP	PHD is currently reviewing all proposed staffing in the context of the County's budget deficit, in order to maximize resources and assign staff where appropriate. Patient navigators / linkage staff will be hired by PHD by Spring 2024.	In Progress
		Coordinate release plans with custody health, re-entry centers, and the PHD Medications for Addiction Treatment (MAT) program	Justice-involved populations	Staff onboarded and trained	01/01/24	08/31/24	CHS, Office of Diversion and Re-Entry Services (ODR)	OD2A	PHD-HRP	This project is in planning while staff are hired / onboarded.	In Planning
		Transporting clients to treatment and other relevant appointments	General Community	Clients receive transportation assistance to appointments	09/01/23	3/31/2024	Contractor	OD2A	PHD-HRP	Justification for Exceptions to Competitive Procurement Process is underway to contract with Kaizen Health for transportation.	In Progress
	<b>Establish Partnerships with Community Health Clinics</b>	Expand formal and informal relationships with community health clinics	All ages	Contracts in place with CHCs; defined scopes of work	01/01/24	05/31/24	CHCs	OD2A	PHD	Contracting process is underway to finalize a scope of work and partner(s) to support overdose prevention activities in CHCs	In Progress
	<b>Stigma Reduction</b>	Conduct stigma reduction trainings for healthcare providers	Providers	Schedule trainings	01/01/24	08/31/24	SCVH, CHCs	OD2A	PHD-HRP	Continues to be in planning as a high priority for Year 1 of CDC Overdose Data to Action (OD2A) funding.	In Planning
		Contract with a vendor to provide media training for healthcare officials and County leadership	County Staff	Trainings conducted	01/01/24	08/31/24	SCVH, BHSD, CEO	OD2A	PHD	Continues to be in planning as a high priority for Year 1 of CDC Overdose Data to Action (OD2A) funding. PHD is currently evaluating internal and partner capacity / needs for this training.	In Planning

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		Develop and conduct trainings for public safety officials about stigma reduction, harm reduction, and humanizing the experience of substance use	Public Safety	Trainings completed. Representatives from public safety agencies participated.	01/01/24	08/31/24	EMS, Fire Dept, San Jose Police Dept, Sheriff's Office, CHS	OD2A	PHD-HRP	Slated to start Summer 2024.	Not Started
	<b>Academic Detailing and Technical Assistance</b>	Hire a full-time Health Education Specialist to support Academic Detailing (AD) and Technical Assistance (TA) with providers	Providers	Position hired / onboarded, academic detailing launched	9/1/2023	7/31/2024	ESA - HR, Community Partners	OD2A	PHD-HRP	These tasks will be assigned to existing Health Education Specialists within the Public Health Department Harm Reduction Program. Full scope of academic detailing and associated technical assistance will be further established by July 2024.	In Planning
<b>Harm Reduction:</b> <i>Naloxone kit distribution, syringe access, alternatives to injection, fentanyl strip distribution, trainings, etc.</i>	<b>Reduce infections through expanded access to unused syringes and alternatives to injection</b>	Public Health Department Harm Reduction Program www.sccphd.org/hrp	People who use drugs, primarily adults and PEH	Provide full suite Harm Reduction services to people who use drugs (syringe access, alternatives to injection supplies, HIV/HCV/STI testing, safer sex supplies, naloxone, fentanyl test strips, overdose prevention education)	Ongoing	Ongoing	VHHP Backpack Medicine Team	State funds for HIV Prevention	PHD-HRP	Please see Annual Report from 1/17/24 HHC meeting.	Ongoing



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		Expand retail pharmacy distribution of safer injection supplies through education regarding syringe distribution regulations	Adults who use drugs and access retail pharmacies	Notify all retail pharmacies operating in Santa Clara County of their authority to dispense unused syringes without a prescription	Ongoing	Ongoing	Retail Pharmacies, SCVH pharmacies, Public Health Pharmacy	State funds for HIV Prevention	PHD-HRP	October - November 2023 letters sent out to all Pharmacies from the STI/HIV Controller including: 1) syringe services research 2) California Laws 3) State Office of AIDS best practices for all Pharmacies 4) local resources around disposal, low barrier MAT, harm reduction services and other public health resources. Provided key pharmacies with HRP brochures.	Ongoing
	Expanding distribution of naloxone kits, fentanyl test strips and training	Local school districts in the County	High School, Middle School and Elementry School students	Train all 32 school districts	02/15/22	Ongoing	SCCOE, School principals, other administrators	SABG, Opioid Settlement Funds, State Funds for Naloxone Distribution (ND)	BHSD	All school districts have either been trained by the County (30) or have notified the County they will be trained by another provider (2). BHSD will continue to engage schools as requested and continue outreach to the community.	Completed (Improvements ongoing as needed)
		Libraries	All ages	Train all County libraries as well as Palo Alto, Mountain View and San Jose Libraries	02/01/23	12/31/23	chief librarian, local librarians	SABG; State Funds for ND	BHSD	Completed.	Completed
		Colleges and Universities including community colleges	Young adults, adults, older adults	All colleges and community colleges in the County will be trained and have access to naloxone	06/12/17	Ongoing	School nurses, administration, professors, instructors, and other staff	SABG; State Funds for ND	BHSD	Trainings have continued to be scheduled/held as needed by the colleges and universities.	Ongoing

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		Superior Court, District Attorney's Office, Alternate Defender's Office, Main Jail & Elmwood, Parole, Probation (adult & juvenile), drug lab, crime lab, Custody Health, various Police & Fire Depts, university public safety officers, emergency medical services staff	All ages	Provide training and naloxone kits for distribution at each of the Courts.	02/21/18	06/30/20	Judges, clerks, leadership and other associated staff	State Funds for ND	BHSD	Completed.	Completed
		Distribution to the unhoused population	All ages	Provide naloxone to all organizations supporting individuals who are unhoused in the community for distribution	11/07/19	Ongoing	Office of Supportive Housing (OSH), Community Unhoused distribution group leadership, PHD	SABG, Opioid Settlement Funds	BHSD	Mulitple trainings have been scheduled/conducted to the unhoused population either directly in the encampment or through collaboration with organizations that serve the unhoused.	Ongoing
		Training for public transit employees	All ages	Train all drivers/operators and provide naloxone kits to ensure the availability in all buses and light rail cars	11/01/23	TBD	VTA	State Funds for ND, Opioid Settlement Funds	BHSD	Discussions ongoing with VTA and their union regarding training options.	In Planning

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		Restaurants and bars	Adults, older adults	Develop an outreach and engagement plan to support restaurants and bars throughout Santa Clara County. Conduct outreach and engagement to bars and restaurants.	11/15/23	06/30/24	Resturant and bar owners, managers and staff; downtown associations	State Funds for ND, Opioid Settlement Funds	BHSD	Outreach and engagement plan in development. Preliminary outreach initiated to LGBTQ+ restaurants and bars.	In Planning
		Establishing a mail in order program and/or 1-800 number to receive a naloxone kit	All ages	Implement mail order program for naloxone kits	04/30/22	11/30/23	Public Health	Opioid Settlement Funds, State Funds for ND	BHSD	Mail order program went live on 12/1/2023.	Completed (Improvements ongoing as needed)
		Large public event centers, ex. Levi Stadium, SAP Center, PayPal Stadium, etc. for large scale public distribution	All ages	Establish distribution events at 4 large venue events in the County	07/01/23	06/30/24	Stadium PR & other leadership	Opioid Settlement Funds, State Funds for ND	BHSD	Staff will be reaching out to these facilities and event planners to see if they are open to naloxone training and distribution.	In Progress
		Other major public events	All ages	Naloxone distribution at 4 additional large scale public events	07/01/23	06/30/24	PHD, BHSD, Health and SCVH Public Information Officer	Opioid Settlement Funds, State Funds for ND	BHSD	Large public events such as Jubilee Church, Internation Opioid Overdose Awareness Day, Mental Health Awareness Day, etc. have been conducted. More to be planned.	In Progress
		Train SSA Staff	All ages	Develop training plan for SSA staff - voluntary	09/18/23	12/31/23	BHSD, SSA, County Executive	Opioid Settlement Funds, State Funds for ND	BHSD	SSA staff trained over 4 training sessions. DHCS naloxone application provided, as well as kits for offices, etc. Qcorner has also supported SSA at their outreach events, including SSA Diversity Day. SSA training will be ongoing, as new staff are hired and new events develop, but initial trainings planned have been completed.	Completed (Improvements ongoing as needed)

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		Develop a data tracking and inventory tool to ensure that the County always has a sufficient supply of naloxone for distribution	All ages	Completion of data tracking tool	09/20/23	TBD	PHD, VHHP	N/A	BHSD	Centralized tracking system for BHSD in development.	In Planning
		Outreach and distribute to LGBTQIA+ populations	All ages	Expand outreach and support to LGBTQIA+ community	Ongoing	Ongoing	PHD	SABG, Opioid Settlement Funds, State Funds for ND	BHSD	Offered naloxone at over 85 outreach events and weekly drop-in hours. Conducting trainings and assisting programs in getting signed up to receive naloxone from DHCS directly. Since March 2023, distributed over 500 fentanyl test strips across the County. Finalized Naloxone/ Opioid Overdose Prevention training videos (had over 300+ views). Created English/Spanish resources.	Ongoing
		Better Health Pharmacy	All ages	Monitor inventory of donated naloxone supply; Fill and dispense with a valid prescription or follow county protocol for pharmacist dispensation. PHD has recently deployed a large advertising and social media campaign to increase awareness of BHP's location and services	Ongoing	Ongoing	County Pharmacy	N/A	PHD/ Jennefer Yoon	BHP continues to monitor inventory of donated naloxone supply. Pharmacists fill and dispense with a valid prescription or follow county protocol for dispensation directly. PHD's campaign to increase awareness of BHP location and services can be found here: <a href="https://publichealth.sccgov.org/services/better-health-pharmacy">https://publichealth.sccgov.org/services/better-health-pharmacy</a>	Ongoing
		County Pharmacies	All ages	Available via Valley Health Center (VHC) clinics, Public Health Pharmacy, and other County pharmacies.	Ongoing	Ongoing	County Pharmacy / SCVH, NDP	Opioid Settlement Funds, State Funds for ND	Enterprise Pharmacy	Continue to dispense with valid prescription and follow county protocol for pharmacist dispensation	Ongoing

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	<b>Opioid Overdose Prevention Supply distribution</b>	Opioid Overdose Prevention supply distribution and training at all HRP sites (mobile outreach at fixed sites, pop ups and encampment outreach). This includes naloxone and fentanyl test strip distribution and training	Community	Supplies distributed, trainings conducted	9/1/2023	Ongoing	Community Partners, Housing Partners	CDPH HIV Prevention Funds, CGF	PHD - HRP	Public Health Department (PHD) Overdose Prevention Supply Distribution- 650 overdose reversals were self-reported to the Harm Reduction Program FY 2023. In addition, the program distributed 7,984 intranasal Naloxone doses, 680 intramuscular Naloxone doses, and 15,000 fentanyl test kits in FY 2023.	Ongoing
	<b>Provide fentanyl test strips in healthcare settings</b>	Distribute fentanyl test strips to County emergency departments, primary care clinics, and community health partners	Providers	Fentanyl test strips made available in clinical care settings	9/1/2023	Ongoing	CHCs, SCVH	OD2A	PHD - HRP	This has not yet started, and will likely begin in County FY 25.	Not Started
	<b>Facilitate naloxone access through community health clinics</b>	Develop and deliver training for community health clinical care providers	Providers	Clinics enrolled in Naloxone Distribution program	1/1/2024	Ongoing	CHCs	OD2A	PHD/ Sara Stahlberg	This is pending contracting and partnership with CHC partner(s) and has therefore not yet started.	In Planning
	<b>Facilitate post-overdose outreach and support</b>	Hire a full-time Community Outreach Specialist (COS)	Community	COS hired	9/1/2023	3/1/2024	ESA - HR	OD2A	PHD - HRP	Hiring processes are underway.	In Progress
		Develop post-overdose response guidelines	Community	Guidelines developed	1/1/2024	6/30/2024	Emergency Department (ED), EMS	OD2A	PHD - HRP	Planning will start once the HRP onboards Health Education Specialist and Community Outreach Specialists.	In Planning

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	<b>Expand Medical Mobile Unit scope/capacity to serve People Who Use Drugs (PWUDs)</b>	Increase number of PWUDs provided harm reduction services and supplies	Community	Addition of two fixed sites	9/1/2023	Ongoing	HRP & Community Partners	CDPH and CGF	PHD - HRP	Hiring process is underway with the CDC Foundation to hire a Program Implmentation Specialist who will conduct assessments and work with Program Manager to plan for two additional Harm Reduction Program fixed sites.	In Planning
	<b>Coordinate Retention to Care Activities</b>	MSW I/II to retain clients in case with evidence based case management services	Community	Guidelines/case management protocol developed	1/1/2024	Ongoing	HRP	OD2A	PHD - HRP	Hiring process is underway for the MSW I/II. The MSW will work with Program Manager to develop the guidelines/case management protocols.	In Planning
	<b>Coordinate a Drug User Health Advisory Committee</b>	Coordinate monthly committee with incentives for PWUDs to examine and discuss issues impacting PWUDs, provide feedback on existing harm reduction services, advocate for policies that increase harm reduction practices, share resources and information, and be change agents, allies and leaders for PWUDs.	Community and Providers	DUHAC meetings	1/1/2023	Ongoing	Balanced Imperfection, Community Partners and Clients from HRP	Bay Area Community Health through a Sierra Health Foundation Grant	PHD - HRP	DUHAC has consistently convened in CY2023 every month to empower drug users and other community stakeholders to guide and oversee harm reduction services throughout the county.	Ongoing

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	<b>Coordinate Annual International Overdose Awareness Day Events</b>	Coorinate and implement an annual opportunity for the community to commemorate those we have lost, share local overdose data, and provide information and resources on prevention efforts, strategies and services. Media coordination, opioid overdose prevention training and resource distribution, information around low barrier MAT services, and other services and resources.	Community	Partnerships, communication strategy, event completed	1/1/2023	Ongoing	County and City Programs, BOS, City Legislators, Community Partners, Balanced Imperfection	CDPH, BACH, and CGF	PHD - HRP	The PHD in collaboration with BHSD hosted IOAD at St. James Park on August 31, 2023. The theme was "Time to Remember, Time to Act," and the purpose was to educate attendees about preventing overdose and reducing stigma while acknowledging the grief of those who have lost loved ones and supporting family and friends behind. 160 opioid overdose prevention kits were distributed (including training), 150 educational materials distributed around MAT, counseling services and housing resources. There were 11 individuals who received MAT services. Media/Press was utilized as well as social media to promote the event.	Ongoing

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	Coordinate an Annual Harm Reduction Program Showcase	Coordinate and implement an annual opportunity for community partners and other allies to learn about harm reduction principles and practices, including information on the County HRP services and resources, an opportunity to network and collaborate around harm reduction roles in the community, increase access points of harm reduction, and learn more about initiatives related to drug user health, overdose prevention, low barrier MAT and more.	Community Partners	Event completion	1/1/2023	Ongoing	CDPH, CA Bridge, Balanced Imperfection and Community Partners and stakeholders	CDPH & CGF	PHD - HRP	The PHD coordinated an annual Harm Reduction Program Showcase on May 4, 2023, with Part II on June 1, 2023. Over 50 community partner agencies were represented at Part I. Partners were trained on opioid overdose prevention supplies and 17 organizations signed up for the Naloxone Distribution Program. Part II consisted of presentations by PHD staff, California Department o Public Health Office of AIDS - Harm Reduction Unit, CA Bridge Program and Balanced Imperfection.	Ongoing



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	Capacity Building for Harm Reduction Specialists at Permanent Supportive Housing	<b>NEW:</b> PHD and VHHP will work with OSH to train the Harm Reduction Specilaists on principles of harm reduction and capacity building.	Community	1-2 trainings a year for Harm Reduction Specialists with the CCPs (e.g., Abode, PATH, New Directions, Community Solutions, HomeFirst, etc.)	2/29/2024	Ongoing	County Contracted Providers (CCPs), OSH, BHSD	N/A (existing PHD and VHHP staff providing trainings)	PHD/VHHP	Planning training schedule for CCP's Harm Reduction Specialists	In Planning
	Coordinate and implement a peer navigator program	Peer navigators trained and empowered and work closely with the HRP team to support PWUDs with navigation, education, linkages and overall comfort andstigma reduction.	Community	Peer navigators onboarded, trained, and deployed	1/1/2024	Ongoing	HRP	Bay Area Community Health through a Sierra Health Foundation Grant	PHD - HRP	Balanced Imperfection provides training to peer navigators while the MAT team provides roles and responsibilities for the peers to support PWUDs at the harm reduction program sites. The peers have been instrumental in supporting the MAT team in navigation, education, linkage and stigma reduction.	Ongoing

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Treatment: Outpatient Services incl. Medication Assisted Treatment (MAT), Residential Treatment, Medical Detoxification Services, etc.	Expanding youth residential substance use treatment capacity.	Expand the number of contracted beds for residential substance use services for youth	Youth and young adults	Working to expand to serve up to 97 youth annually.	12/01/22	03/01/24	CCP	Opioid Settlement Funds, Medi-Cal	BHSD	6-bed contract in development to serve up to 67 youth annually. There is currently available capacity and no wait.	In Progress
	Expand the availability of Medical Detox Beds in the County "Medically Managed" levels 4 and 3.7	Contract with an inpatient facility to provide medical detox services for residents of the County	Young adults, adults, older adults	Amend County DMC-ODS contract with DHCS to include inpatient medical detox (American Society of Addiction Medicine [ASAM] WM 3.7 and WM 4.0); establish contract with an inpatient facility to provide the service	10/01/23	TBD	HHS, CCP hospitals	Medi-Cal	BHSD	San Jose Behavioral Health is interested in providing Medically Managed level 3.7. They are researching the requirements to get certification.	In Planning
	Expand capacity for Withdrawal Management (WM) beds in the County	Increase WM beds available to eligible residents	Adults, older adults	Add up to 8 additional WM beds for residents of Santa Clara County through a contract with an out of County Provider	09/22/23	07/01/24	CCPs	Medi-Cal, Realignment	BHSD	Horizon qualified to provide WM services from RFSQ. Researching funding options to support additional beds.	In Planning
		Conduct feasibility study to add social detox beds at the Re-entry center site in conjunction with Re-Entry Resource Center	Adults, older adults	Increase WM accessibility	08/01/23	TBD	FAF, BHSD, Re-Entry Center, CEO's Office	Medi-Cal	BHSD	Existing building type is compatible for social detoxification use. FAF has initiated a formal feasibility study to be completed in March 2024.	In Planning
	Walk-In WM Clinic	Development of a walk-in withdrawal management clinic	Young adults, adults, older adults	Align with new ASAM standards, wrapping WM into outpatient	11/01/23	TBD	HHS	Medi-Cal	BHSD	On hold until further guidance provided on ASAM Criteria changes and allowances.	Under Consideration

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	Expanding SUTS to primary care in the community.	Expanding medical consultation services at the County Hospitals	All ages	Increase accessibility from one (1) addiction specialist consultant to more in-house specialists in order to support critical needs across the county and hospitals	06/01/23	12/01/24	VMC, BHSD	CGF, Medi-Cal	SCVH	<p>Developed Inpatient Addiction Consult Service (IACS) scope of specialized services for hospitalized patients with substance use disorders.</p> <p>It delivers evidence-based addiction evaluation, diagnosis, and treatment, along with referrals to outpatient services.</p> <p>A tailored treatment plan is developed during hospitalization to address acute needs and promote long-term recovery.</p> <p>Staffing revenue and cost estimates are underway.</p>	In Progress
		Establish a walk-in SUTS Clinic through VMC (HUB)	Adults and older adults	Make SUD services available on same day for VMC inpatient discharges, including MAT, and individual and group counseling, naloxone distribution, as well as navigation services, and MH counseling.	06/01/23	07/01/24	VMC, BHSD	FQHC Medi-Cal	SCVH	<p>The clinic will offer both walk-in and scheduled care for convenient and accessible services.</p> <p>Determined services will include detoxification evaluations and triage, motivational interviewing, outpatient detoxification care, and medication initiation and maintenance.</p> <p>The clinic is envisioned to operate five days a week, providing comprehensive behavioral health services, social work, and outreach.</p> <p>Staffing revenue and cost estimates are underway.</p>	In Progress

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		Hire a dedicated addiction physician for new Drug Medi-Cal Medical Director position	All ages	Hire full-time addiction physician	07/01/23	Until filled	BHSD, County Executive, VMC	FQHC Medi-Cal	BHSD	Hired; started Jan 2024	Completed
	Improve linkage to SUTS for individuals in inpatient settings	Contingency Management Program being launched to improve treatment engagement	Adults, older adults	Certification of the two agencies by DHCS	06/01/22	TBD	HR360	Medi-Cal, SAMHSA, BHQIC	BHSD	HR360 is the process of hiring staff. In process of adding Contingency Management to Caminar contract.	In Progress
		Explore Development of SUTS FSP Program	Adults, older adults	Work with CCPs and OSH to develop community-based intensive treatment program for adults with serious substance use disorders	10/01/23	07/01/24	OSH, CCPs	BHHIP Grant, Medi-Cal	BHSD	SUTS providers did not volunteer to pilot this project since BHSD currently has an intensive outpatient level of care that still has plenty of capacity. Using Behavioral Health Bridge Housing grant funding, BHSD will instead explore how to best support those with SUTS needs when they are released from Jail (see line item project "SUD Rapid Rehousing for justice-involved individuals")	Canceled
		Expand South County Treatment Services	Youth, adults, older adults	Evaluate referral sources Develop RFSQ for SUD services county-wide. Release RFSQ and select vendors	09/01/23	Ongoing	CCPs	Medi-Cal	BHSD	Open RFSQ released to add providers in South County, as well as other parts of County, on an ongoing basis.	In Progress
	Improve follow-up to SUTS post release from incarceration.	CHS opportunities to enhance access to services and care upon release.	Adults, older adults, unhoused	Secure 1.0 FTE Medical Social Worker II and 2.0 FTE Rehabilitation Counselors to augment MAT for individuals in custody	07/01/23	Ongoing	BHSD, VHHP, medical services	CGF	CHS	Hired 2.0 FTE Rehabilitaiton Counselors (December 2023 and January 2024 respectively) and 1. 0 FTE Medical Social Worker (to start in February 2024 if candidate passes background clearance checks).	In Progress

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		<b>NEW:</b> SUD Rapid Rehousing for justice-involved individuals	Adults, older adults, unhoused	In development	07/01/24	TBD	CHS, CEO	BHBH grant	BHSD	In the process to locate a site to qualify for rapid rehousing placement.	In Planning
	<b>Partnering with schools to expand outpatient SUTS for youth and young adults with a focus on opioid use disorders.</b>	Identifying schools that are high risk or in need of expanded services	Youth	Utilize County data sources to identify 9 school districts.	05/01/23	12/31/23	School Districts	Opioid Settlement Funds, Medi-Cal, and MHSA.	BHSD	The 9 school districts have confirmed interest in partnership and having peers on-site.	Completed
		Identifying the qualifications of peer staff to be utilized in schools for these prevention and treatment services	Youth	1. Develop onboarding training for peer staff. 2. Identify and train on EBPs and promising practices. 3. Support peers in working towards state level certification.	05/01/23	03/31/24	CCPs	Opioid Settlement Funds, Medi-Cal, and MHSA.	BHSD	Qualifications established and include lived experience (personal or family/caregiver); working towards peer certification through CalMHSA; co-occurring informed; experience with resources/linkage. CCPs have hired and onboarded staff and are providing training to the peers.	In Progress
		Develop MOU's and contracts with providers to deliver services in the identified schools	Youth	1. Contracts have been amended to deliver services at schools. 2. BHSD to host kick off meeting with school district and CCPs. 3. CCP's will develop MOU's with the selected school sites.	07/01/23	1. 7/1/2023 2. 3/31/2024 3. 3/31/2024-6/30/24	School Districts and CCPS	Opioid Settlement Funds, Medi-Cal, and MHSA.	BHSD	1. Contracts with CCPs have been amended to include delivering services at schools. 2. Planning for kick-off is in process. 3. CCPs will develop MOUs with selected school sites starting in March 2024, completion dates will vary based on each districts review procedures/timelines.	In Progress
		<b>CalAIM &amp; ASAM Transitions</b>	Fee-for-Service (FFS) Transition of SUTS Outpatient Services	All ages	Transition SUTS OP contracts from cost-based to FFS	07/01/24	Fall 2024	CCPs	Medi-Cal, AB109	BHSD	Contracted with Optumus for further recommendations. Working with CCPs on an ongoing basis to prepare per CalAIM reports/updates submitted to the Board (12/12/23).

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		Improve direct client access to treatment outside of the Call Center	All ages	Same day access to services	07/01/23	02/29/24	CCPs, MCPs	Medi-Cal	BHSD	Notified providers that they can accept clients on walk-in basis. Working on memo to memorialize guidance.	Final Review
		ASAM Criteria modifications	All ages	1. Update programming to reflect withdrawal management (WM) at all levels of care 2. Train all staff on new criteria 3. Update clinical assessment	09/22/23	07/01/24	ASAM, CCPs, County Clinics	Medi-Cal	BHSD	Pending DHCS review of criteria and update of contracts.	Not Started
	Low-barrier medication assisted treatment	Finalize contract with Bright Heart Health (BHH) to provide low-barrier MAT via telehealth services	Community	Execute contract	09/06/23	10/01/23	BHH	Realignment Funds	PHD - HRP	Contract executed and in place.	Completed
		Provide MOUD through a contract with Bay Area Community Health	Community	Improve access to MAT following contract execution.	09/01/23	09/30/24	BACH, Balanced Imperfection and Drug User Health Advisory Committee	Bay Area Community Health through a Sierra Health Foundation Grant	PHD - HRP	The HRP continues to provide low barrier MOUD through a contract with BACH where during FY23 there were 153 referrals to MAT services (143 to outpatient Suboxone services and 10 to Methadone services). 100% of participants received patient navigation, education, and support services.	Ongoing

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<b>Overall Completion Status Definition Key:</b> <ul style="list-style-type: none"><li>• Under Consideration: Proposal received and is being reviewed/considered based on data reviews &amp; availability</li><li>• Not Started: Proposal approved, but has not yet begun</li><li>• In Planning: Goals discussed, workplan &amp; needs explored and in progress, but no plan of action developed</li><li>• In Progress: Currently ongoing and is in progress</li><li>• Final Review: Most tasks have been completed, with some tasks outside of the Department needing completion; review is needed to sign off on completion</li><li>• On Hold: Has begun but has not yet been completed and is awaiting further action or approval to complete</li><li>• Completed: Finished, with all deliverables and objectives met</li><li>• Completed (Improvements ongoing as needed): Project/Tasks are complete, but the Department will continue to monitor for quality improvement and updates as needed based on community needs and State/Federal requirements.</li><li>• Ongoing: No completion date will be set as it will be an ongoing project or assignment</li><li>• Overdue: Still in progress but that the deadline for completion has passed</li><li>• Canceled: Ended before completion; This could be due to a variety of factors, including changing goals, budget limits, or unexpected events</li></ul>											