



## San José Fire Department

ROBERT SAPIEN, JR., FIRE CHIEF

SENT VIA EMAIL ONLY

April 15, 2024

County of Santa Clara Board of Supervisors  
Hon. Susan Ellenberg, Board President  
c/o Clerk of the Board  
70 West Hedding Street - 1<sup>st</sup> Floor  
San José, CA 95110

**RE: April 16, 2024 Board of Supervisors Meeting Item #19 (24-5550): 911 Emergency Ambulance Services Contract Extension**

Dear Supervisor Ellenberg,

I write in support of the Administration's recommendation to extend the agreement between the County of Santa Clara and Rural/Metro of California (AMR) for a term of 18 months.

911 Advanced Life Support (ALS) ambulance unavailability has resulted in a serious and persistent strain on communities and first responder fire agencies in the County. It is my hope that this 18-month period will be utilized effectively to identify and implement EMS system reforms that will ensure prompt and reliable high quality pre-hospital emergency medical care and 911 ambulance transport to all County residents.

I am confident that Santa Clara County's EMS system can become one of the finest in the nation. SJFD is eager to take part in the effort to achieve this for our County.

Respectfully,

A handwritten signature in blue ink, appearing to read "RSJ", written over the word "Respectfully,".

Robert Sapien, Jr.

Cc: Sylvia Arenas, District 1 Supervisor  
Cindy Chavez, District 2 Supervisor  
Otto Lee, District 3 Supervisor  
S. Joseph Simitian, District 4 Supervisor  
James R. Williams, County Executive