

Welcoming Center Update



Board of Supervisors Meeting

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The Welcoming Center



Location

Facilities and Fleet Department to provide update on potential locations for the Welcoming Center for consideration after the April 2024 Space Committee meeting

Transition Timeline

- Providing revisions of the Transitional Shelter Care Facility (TrSCF) license application with Community Care Licensing (CCL) by April 19, 2024.
- Seneca's TrSCF license expires in May 2024 and has submitted an extension request to allow for time for DFCS's TrSCF application to be approved.
- DFCS and Seneca meet on a regular basis to ensure a smooth transition of operational oversight of the Welcoming Center. Seneca will continue to provide the day-to-day care of children.

Evaluation



Welcoming Center evaluation plan will be as follows:

- Quarterly Technology Services and Solutions dashboard reporting on metrics previously reported on in the evaluations
- Human Centered Design approach to understand:
 - Youth experience and co-create youth-centered recommendations
 - Resource parent and DFCS staff experience and co-create solutions around information sharing
- Annual evaluation report provided in December assessing longitudinal outcomes

Factsheets and Dashboards



Factsheet - Quarterly snapshot of data for children entering care

- Allows DFCS leadership and program staff to quickly assess findings and course correct or adapt, as needed

Dashboard - Longitudinal dashboard tracking cohorts over time

- Will track and update cohorts of children still in care over time, providing a dynamic platform for leadership and caseworkers to monitor key metrics closer to real-time

Expected launch in the third or fourth quarter of 2024