

**PROCLAMATION OF THE BOARD OF SUPERVISORS OF THE COUNTY OF  
SANTA CLARA PROCLAIMING COMMUNICATIONS DISPATCHERS WEEK**

**WHEREAS**, the Santa Clara County Public Safety Communications Dispatchers play an essential role in protecting the public's life and property by quickly answering and evaluating hundreds of emergency calls daily and dispatching the appropriate emergency response from law enforcement agencies, fire departments and emergency medical transport providers within our community; and

**WHEREAS**, the Santa Clara County Public Safety Communications Dispatchers provide equal access to emergency services to all callers, including those who do not speak English or are hearing impaired; and

**WHEREAS**, the Santa Clara County Public Safety Communications Dispatchers efficiently coordinate emergency services for both human-made and natural disasters to ensure the health and safety of our community; and

**WHEREAS**, the Santa Clara County Public Safety Communications Dispatchers have maintained accreditation by the International Academies of Emergency Dispatch since 2002 for the County of Santa Clara Communications Department as a "Center of Excellence" in providing callers reporting medical emergencies with appropriate physician-approved medical instruction while help is on the way; and

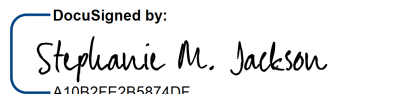
**WHEREAS**, the Santa Clara County Public Safety Communications Dispatchers attained accreditation by the International Academies of Emergency Dispatch in 2023 for the County of Santa Clara Communications Department as a "Center of Excellence" in providing callers reporting fire emergencies with consistent pre-arrival instructions, increasing support and safety to personnel and the public.

**NOW, THEREFORE, BE IT RESOLVED** that the Board of Supervisors of the County of Santa Clara does hereby proclaim the week of April 14 through April 20, 2024, as

**COMMUNICATIONS DISPATCHERS WEEK**

**PASSED AND ADOPTED** by the Board of Supervisors, County of Santa Clara, State of California on this Fifteenth Day of April, Two Thousand and Twenty-Four, by unanimous vote.

APPROVED AS TO FORM AND LEGALITY:

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**STEPHANIE M. JACKSON**  
Deputy County Counsel