Santa Clara County Office of the Sheriff
Inmate Tablet
Annual Surveillance Report: July 1, 2022 – June 30, 2023

1. DESCRIPTION

The Inmate Tablet Services Platform (ITSP) provided by VIAPATH, records inmate tablet activity. This activity is monitored to assess safety and security issues within jail facilities.

ITSP has an optional feature for inmate messaging, which will not be enabled until VIAPATH provides a technological solution to ensure that Privileged Communication is not recorded or monitored by the County or Sheriff's personnel.

The vendor will provide the Office of the Sheriff's administrative accounts with access to a mobile device management system. This system will be used to help the Sheriff s Office assess risk to the correctional facilities based on information shared by inmates during messaging that indicate security violations of inmates, introduction of contraband, escape plans, intentions to attack staff or others, attempts to direct, control, or participate in criminal behavior, or plans to adversely impact the jail's operation.

2. DATA SHARING WITH OUTSIDE ENTITIES

No data was shared with outside entities.

3. COMMUNITY COMPLAINTS OR CONCERNS

Any community complaints regarding the use of this equipment are routed Lt. Sugey Jaimez in Internal Affairs for tracking and response.

During this time, period, The Sheriff's Office did not receive any complaints or concerns from members of the community regarding Tablet Monitoring Technology.

4. NON-PRIVILEGED INTERNAL AUDITS / POLICY VIOLATIONS

Sheriff's Office staff are provided all Surveillance Use Polices via an internal web-based portal requiring review and a completed attestation of acknowledgement.

Use of the Inmate Tablet Monitoring Technology will be supervised by Sheriff's Supervisors. This is to ensure the Surveillance Use Policy and other Sheriff's policies are being followed. During this reporting period, there was no policy violations.

5. **EFFECTIVENESS IN ACHIEVING ITS IDENTIFIED PURPOSE**

   All Surveillance use is done on the Command Center Web Portal for all Supervisors.

6. **PUBLIC RECORDS REQUESTS**

   The Sheriff's Office has a process in place to track Public Records Act requests, with designated staff to receive and respond to each request. The Sheriff's Office has not received any Public Records requests regarding this equipment.

7. **ANNUAL COSTS**

   There were no annual costs associated with the Inmate Tablet Monitoring Technology.