

County of Santa Clara  
Office of Supportive Housing



24-5400

**DATE:** April 16, 2024 (Item No. {{item.number}})  
**TO:** Board of Supervisors  
**FROM:** Consuelo Hernandez, Director, Office of Supportive Housing  
**SUBJECT:** Agreements for Supportive Housing Services

**RECOMMENDED ACTION**

Consider recommendations relating to supportive housing services agreements. (LA-1)  
Possible action:

- a. Approve Agreement with Community Solutions relating to providing permanent supportive housing services at The Heartwood Apartments in an amount not to exceed \$346,500 for period May 1, 2024 through June 20, 2025, that has been reviewed and approved by County Counsel as to form and legality.
- b. Approve Agreement with HomeFirst relating to providing rapid rehousing services at The Roosevelt in an amount not to exceed \$476,667 for period June 1, 2024 through June 30, 2025, that has been reviewed and approved by County Counsel as to form and legality.

**FISCAL IMPLICATIONS**

The recommended action will have no new fiscal impact on the County General Fund.

Funding for these agreements will be supported in the following ways as summarized in Table 1:

- Funds set aside for youth from the Homeless Housing Assistance and Prevention (HHAP) Grant that is part of the Office of Supportive Housing's operating budget.
- Funds from 2012 Measure A funds that are in the Behavioral Health Services Department (BHSD) operating budget.

*Table 1: Summary of Funding Sources*

Funding Source	Amount
HHAP	\$346,500
BHSD – 2012 Measure A	\$476,667
<b>Total</b>	<b>\$823,167</b>

## **CONTRACT HISTORY**

On January 8, 2016, the County issued RFP-MHS-FY16-0108: Supportive Services for the Chronically Homeless, seeking vendors to provide supportive services to chronically homeless individuals in Santa Clara County. The County selected Community Solutions and HomeFirst as two of six vendors through the Request for Proposals (RFP). The RFP authorized the County to increase capacity of existing vendors when funding becomes available.

On April 26, 2021, Procurement approved an Open Single Source Justification request for future Supportive Housing programs based on this RFP through June 30, 2023, when the Supportive Housing RFP was planned to be completed. Procurement has subsequently approved an extension through June 30, 2028, to allow for OSH to complete the solicitation process for supportive housing services.

## **REASONS FOR RECOMMENDATION AND BACKGROUND**

The 2020-2025 Community Plan to End Homelessness identifies that one important strategy to address homelessness is to expand the supportive housing programs, which include permanent supportive housing (PSH) and rapid rehousing (RRH) programs. The County through its implementation of the 2016 Measure A Affordable Housing Bond has expended the production of supportive and affordable housing. If approved, the recommended action would provide supportive housing services at two affordable and supportive housing properties that will collectively serve 67 formerly homeless individuals and families.

Recommended action ‘a’ would approve an agreement with Community Solutions to provide services at The Heartwood Apartments (formerly the Crestview Hotel)—an acquisition and rehabilitation of an existing hotel into permanent affordable and supportive housing for transitioned-aged youth (TAY), single adults and families with children being developed by the Jamboree Housing Corporation. The Heartwood Apartments includes 49 apartment units, including 34 studios, 4 one-bedroom units, 10 two-bedroom units and one manager’s unit. The Heartwood Apartments includes 27 PSH units for the chronically homeless.

Recommended action ‘b’ would approve an agreement with HomeFirst to provide services at The Roosevelt (formerly known as Roosevelt Park Apartments)—a new affordable and supportive housing property being developed by First Community Housing. The Roosevelt includes 80 apartment units, including 28 studios, 11 one-bedroom units, 26 two-bedroom units and 14 three-bedroom units. Forty units are designated as rapid rehousing units to help homeless individuals and families with special needs maintain and retain housing.

If approved, the community-based organizations would start preparing for services that would include, but not limited to, case management, clinical assessments, linkage to health and behavioral health services, counseling, benefits advocacy, and income support assistance.

## **CHILD IMPACT**

The recommended action would positively impact children and youth through the **Safe and Stable Families** indicator by serving households with children and TAY.

## **SENIOR IMPACT**

The recommended action will have a positive impact on seniors served in these programs.

## **SUSTAINABILITY IMPLICATIONS**

The recommended action will have no/neutral sustainability implications.

## **CONSEQUENCES OF NEGATIVE ACTION**

If the recommended action is not approved, the Office of Supportive Housing would be unable to provide supportive services for the residents at The Heartwood Apartments and The Roosevelt.

## **STEPS FOLLOWING APPROVAL**

Once the agreements are fully executed, please notify Angelica Niklowitz, Lynda De Santiago, and Emee Banico of the Office of Supportive Housing.

## **ATTACHMENTS:**

- Community Solutions Agreement for the Heartwood Apartments
- HomeFirst Agreement for the Roosevelt
- Levine Act Contractor Form Community Solutions
- Levine Act Contractor Form HomeFirst
- Approved Single Source Exception Supportive Services
- Approved Justification for Exceptions to Competitive Procurement RRH Programs