

Update on Strategies for Timely Medical and Dental Exams

Board of Supervisors Meeting
Damion Wright, Director
Department of Family and Children's Services
May 7, 2024



Incentives Program



Steps taken to implement the Medical and Dental Incentives Program:

- Worked with SSA's Financial Management Services to secure approval from the County's Controller-Treasurer Department to begin ordering gift cards
- Obtained equipment to safely secure the cards
- Gift cards ordered; implementation will begin once gifts cards received



Current Data



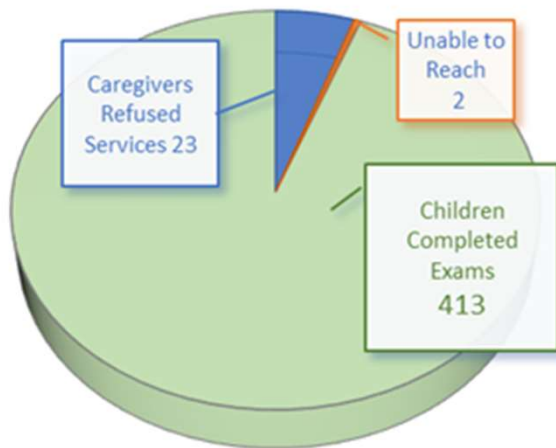
The following baseline data will be used to determine the effectiveness of the incentives program:

- Point-in-time data as of 1/31/24 shows 382 children 0-17 in out-of-home placement were required to have medical and dental exams.
 - 13.6% (n=52) missed medical exams
 - 26.4% (n=101) missed dental exams
- Dental exams continue to be challenging and DFCS maintains work with the Public Health Department and Local Oral Health Collaborative.
 - Next meeting in May 2024 will focus on launching the incentives program to improve compliance

Current Data

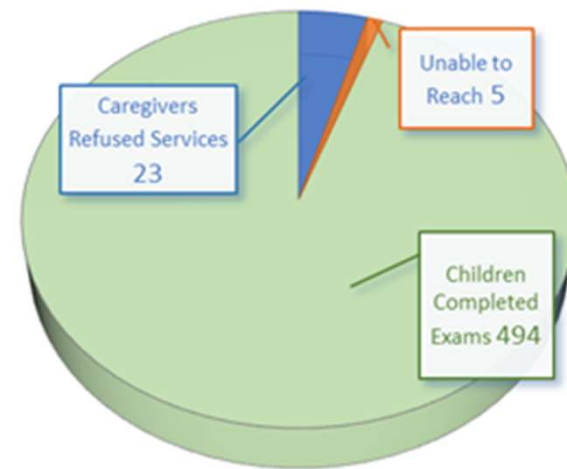
The Healthier Kids Foundation has processed 1,107 referrals since implementation through March 31, 2024

MEDICAL SERVICES CLOSED



Of the medical referrals, 23 were still active. Of the 438 closed referrals, 94.3% were due to successful completion of exams.

DENTAL SERVICES CLOSED



Of the dental referrals, 41 were still active. Of the 522 closed referrals, 94.6% were due to successful completion of exams.

Public Health Nurses (PHN)

- The Health Care Program for Children in Foster Care (HCPCFC)
PHNs provide consultation and guidance to case workers and caregivers.
 - HCPCFC PHNs do not assist with scheduling well-being exams or make home visits.
- FIRST 5 Santa Clara County Home Visitation Program PHNs support resource and birth families with a DFCS case (court or voluntary) who have a child under the age of six.
 - Several vacancies in the program have led to a waitlist.
 - The County's Public Health Department notified the bargaining unit to provide services through the Public Health Regional Nursing Program. Meet and confer to be scheduled.

